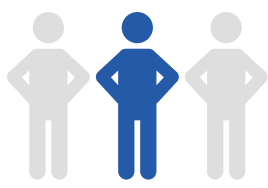


SECURITY SERVICES, INC.

QUALITY CONTROL IN WEISER SECURITY

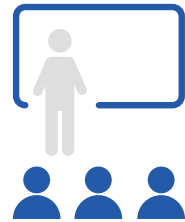
Our quality control system ensures the successful:



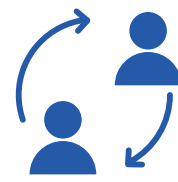
Selection



Placement



Training



Supervision of security officers

Weiser employees who are selected to join your team are engaged in their work and are 100% committed to protecting your business and its assets.

Leading and Lagging Indicators

We believe the level of service we provide for our clients can be measured. We've broken down broad security principals into smaller, manageable and measurable pieces that we call leading and lagging indicators. Which are all based on positive business outcomes from 20 years of data.

Some of them include:



Span of control: We measure how many accounts and hours per week each manager is responsible for servicing. We know from experience that if our managers are tasked with too many accounts then quality suffers.

Payroll Errors: We measure pay errors per 100 employees paid. Our goal is to have less than 1 error per 100 employees paid.



New Hire to Applicant Ratio: we measure this ratio to make sure we are being selective. We typically hire 13 applicants out of 100.

Quality Officer Contacts: We measure all the contacts in order to accomplish our goal, which is to visit the officers on each shift at least once a week.

