



LOCALIZED AND SERVICE-DRIVEN MANAGEMENT



Download our
Management Sheet

Quality through service-driven management

Weiser account management is localized and service-driven. We stand by our “Five R’s of Employee Engagement” as a powerful set of management principles. It’s a roadmap that has enabled Weiser Security to maximize the impact of our personnel and pass that benefit on to our clients.

Unlike competitors, Weiser management is incentivized based on client retention and quality of service. We measure specific goals in creating quality face to face time with officers and clients.

To make sure account owners are not overworked and spread too thin, we measure each of them in 5 areas of span of control, including hours per week, number of accounts, number of sites and more.

Members of our Leadership Team have extensive knowledge and experience in specialized areas of security. Combined with unique systems and controls we ensure consistent and standardized performance.



Download our
Management Sheet



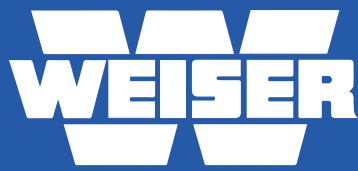
To receive a free in depth analysis of
your current security operations,

**Schedule a call with a
Weiser professional today**

Weiser Security Services, Inc. Corporate Support Center
3939 Tulane Avenue / New Orleans, Louisiana 70119
sales@weisersecurity.com



Unsubscribe



SECURITY SERVICES, INC.

WEISER MANAGEMENT MAXIMIZING THE IMPACT OF OUR PERSONNEL

Management Positions Description

SITE SUPERVISOR



- ✓ Daily client communication
- ✓ Trained on each position
- ✓ Available for emergencies and back-up
- ✓ Responsible for officer management and scheduling
- ✓ Liaison between Weiser Field Operations Team and field officers

- Face to face communication with clients every four months (or three months depending on size) ✓
- Responsible for all account operations ✓
- Reviews client activities and creates action plans for monthly Service Calls ✓
- Coordinates and develops procedures and site specific training ✓
- Responsible for quarterly review of policies ✓
- Available for emergency response ✓
- Responsible for selection and training of employees. ✓

BRANCH MANAGER



ACCOUNT MANAGER



- ✓ Face to face client communication every month
- ✓ Assists in development of site procedures
- ✓ Makes monthly Service Calls
- ✓ Responsible for officer selection, training scheduling, payroll and emergency response

- Face to face communication with clients two times per year (or three months depending on size) ✓
- Responsible for managers for an average of six branches ✓
- Reviews operational reports ✓
- Implements and monitors action reports ✓
- Evaluates performance of Operation Team and on-site security personnel. ✓

REGIONAL VICE PRESIDENT

